Frequently Asked Questions (FAQ)

1. Q. What is Dependent Verification?

A. Dependent Verification is the process of ensuring all enrolled dependents meet the established dependent eligibility criteria.

2. Q. Why is the District conducting this process?

A. In a continuous effort to improve the managing of its Benefits Program, the District requires the completion of the Dependent Verification Process to ensure all dependents enrolled in the Health, Dental and/or Vision Plans, meet the District's established Dependent Eligibility Criteria.

3. Q. Who is required to provide this verification documentation?

A. All Employees, Retirees and COBRA Participants who desire to enroll a **new unverified dependent(s)** into the Health, Dental and/or Vision Plan(s).

4. Q. Who is <u>not</u> required to provide this verification documentation?

A. All Employees, Retirees and COBRA Participants who <u>verified</u> (previously submitted a completed Dependent Verification Form and supporting documentation to the Benefits Department) their currently enrolled or previously enrolled dependent(s). Completion of this process is <u>not required</u> again.

5. Q. Who is considered an eligible dependent?

- A. Eligible dependents are defined as:
 - Spouse
 - Domestic Partner
 - Child(ren) enrollment until the end of the month the child(ren) turns age 26
 - Biological Child
 - o Stepchild
 - Foster Child
 - Domestic Partner's Child (Domestic Partner <u>must</u> be enrolled)
 - Child for whom the Employee is a Legal Guardian
 - Adopted Child
 - Child placed with the Employee for adoption
 - Totally disabled Adult Child (documentation from Social Security required)
 - Unmarried Dependent's Child (a child/dependent of an unmarried dependent may be enrolled up to eighteen (18) months from the date of birth or until the end of the month the unmarried dependent turns age 26; whichever comes first)
 - Adult Child Ages 26-30

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6. Q. Do I need to verify my Life Insurance Beneficiaries?

A. No. The verification process is **not** applicable for beneficiaries.

7. Q. Can I enroll my grandchild(ren)?

A. You may enroll your grandchild(ren) if you have been granted Legal Guardianship. You must provide the Legal Guardian Court Document(s) to the Benefits Department.

You may also enroll a child (your grandchild) of an <u>unmarried dependent</u> who is currently enrolled in your Health Plan, if applicable, and if the criteria are met, as noted in the Eligible Dependent Section (question #5) on page one (1).

8. Q. How do I verify my dependent(s)?

A. In order to verify your dependent(s), you must first add your dependent's information in the "Dependent and Beneficiary" section in Cloud Benefits. The date of birth and the social security number are required for each dependent. Upon completion, send an email to benefits@browardschools.com by 12:00 p.m. on wednesday, October 25, 2023, with the <a href="mailto:required Dependent Verification document(s), as noted in the chart at the end of this FAQ, along with a completed Dependent Verification Form, which is also included in this FAQ. This will allow staff time to review, verify and respond to you, should any additional information be required; ensuring that you will have enough time to add your eligible dependent(s), no later than Friday, October 27, 2023 through Cloud Benefits.

Please enter **Dependent Verification** in the subject line of your email. This process **MUST** be completed **first** before you are permitted to enroll your dependent(s) utilizing the Cloud Benefits Module during the Open Enrollment period or through the Status Change process outside of the Open Enrollment period.

Staff will review the document(s), verify eligibility, record the information, and provide you with an email confirmation for your records. Please ensure you redact any social security numbers on the document(s) you are emailing such as Tax-Returns.

9. Q. What document(s) will I need to submit to verify my dependent(s) that I would like to add during Open Enrollment?

A. Some of the required documents include but not limited to Marriage Certificate (for Spouses), Birth Certificate, Adoption, or Legal Guardianship Records and/or the last three (3) consecutive years of filed Tax-Returns (redact social security numbers). Please note, the Benefits Department's Staff **WILL NOT** keep your Tax-Returns.

Please refer to the Dependent Verification Documents Chart at the end of this FAQ for a listing of additional required verification documents.

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Documents written in languages other than English <u>MUST</u> be translated into English by a certified Translation Company. You may log-on to <u>www.naces.org</u> to select an accredited translation company. The closest company in South Florida, that provides this service is:

Josef Silny 7101 SW 102nd Avenue Miami, FL 33173 305-273-1616 www.jsilny.com

10. Q. When do I need to provide the verification document(s)?

A. The timeframe for you to provide the required Dependent Verification document(s) to the Benefits Department is listed below:

Newly Hired Benefit Eligible Employees

As a newly hired employee, you are required to submit the Dependent Verification document(s) <u>prior</u> to completing your enrollment for any applicable dependent(s) into Cloud Benefits. You have up to thirty (30) days from the Benefits Notification Email to select your benefits, including completing your Dependent Verification Process <u>first</u>, in order to add your dependent(s) to your plan(s). You must send by <u>email to newhire@browardschools.com</u>, with the <u>required</u> <u>Dependent Verification</u> document(s), as noted in the Dependent Verification Chart at the end of this FAQ, along with the <u>completed</u> <u>Dependent Verification</u> Form, which is included in this this FAQ. Please enter <u>Dependent Verification</u> in the subject line of your email.

Failure to meet this deadline noted in the Benefits Notification email, will result in your dependent(s) not being added to your plan(s). You will have to wait until the next available Open Enrollment period, which will be the following October, in order to add your dependent(s) to your plan(s). Please note, if you verify and enroll a dependent(s) during Open Enrollment, their coverage will take effect, January 1st of the following year.

Enrollment of <u>Unverified</u> Dependent(s) During Open Enrollment

If you are enrolling an unverified dependent(s) during the Open Enrollment period of October 3 through October 27, 2023, you <u>must</u> first add your dependent's information in the "Dependent and Beneficiary" section in Cloud Benefits. The date of birth and the social security number are required for each dependent. Upon completion, send an <u>email to benefits@browardschools.com</u> by Wednesday, October 25, 2023, with the <u>required Dependent Verification document(s)</u>, as noted in the Dependent Verification Chart at the end of this FAQ, along with the <u>completed Dependent Verification Form</u>, which is included in this FAQ. This will allow staff time to review, verify and respond to you, should any additional information be required; ensuring that you will have enough time to add your eligible dependent(s), no later than Friday, October 27, 2023 through Cloud Benefits.

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This process <u>MUST</u> be completed <u>first</u> before you are permitted to enroll your dependent(s) through the Cloud Benefits Module by the <u>Open Enrollment deadline</u> of <u>Friday</u>, <u>October 27</u>, <u>2023</u>. As a reminder, staff will review the document(s), verify eligibility, record the information, and provide you with an email confirmation for your records. If you verify and enroll a dependent(s) during Open Enrollment, the coverage will take effect, <u>January 1</u>, <u>2024</u>.

Please refer to the Dependent Verification Documents Chart at the end of this FAQ for a listing of additional required verification documents.

Documents written in languages other than English <u>MUST</u> be translated into English by a certified Translation Company. You may log-on to <u>www.naces.org</u> to select an accredited translation company. The closest company in South Florida, that provides this service is:

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Please note, completion of the Dependent Verification Form <u>only</u> <u>does not</u> constitute enrollment of your dependent(s). You <u>MUST also complete the online enrollment process</u>, utilizing the <u>Cloud Benefits Module</u> by the <u>Open Enrollment deadline of Friday</u>, <u>October 27, 2023</u>. If you verify and add a dependent(s) during Open Enrollment, their coverage will take effect, <u>January 1, 2024</u>.

- 11. Q. What happens if I do not send an email to benefits@browardschools.com by Wednesday, October 25, 2023, with the required Dependent Verification Form, for the dependent(s) I desire to enroll through Cloud Benefits by Friday, October 27, 2023?
 - A. Failure to meet this deadline, you will have to wait until the next Open Enrollment period in October 2024 in order to enroll your dependent(s) into your plan(s). Please note, if you verify and enroll a dependent(s) during Open Enrollment in October 2024, their coverage will take effect, January 1, 2025, unless they experience a mid-year qualifying event.
- 12. Q. How can I add a dependent after the Open Enrollment period has ended?
 - A. You can add a dependent(s) outside Open Enrollment, if you and/or your dependent experience a change in status or qualifying event.

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The School Board intends to provide you with the broadest ability to make mid-year election changes permitted in accordance with Internal Revenue Service (IRS) Section 125 rules. To summarize those IRS rules, you cannot change your level of participation unless you experience a change in status/qualifying event and notify the Benefits Department within 30 days (60 days for government sponsored health coverage) of such event.

Please view a listing of the qualifying events on the following page.

A Change in Status is defined as one (1) of the following events:

- Marital Status marriage, divorce or death of a spouse
- Change in the Number of Tax Dependents birth, death or adoption
- Change in Status of Employment commencement or termination of employment
- Gain or Loss of Dependent's Eligibility coverage requirements under the plan are no longer satisfied
- Change in Residence a gain or loss of eligibility due to change of residency that is outside of the covered service area
- Judgment, Decree or Court Order case specific
- Open Enrollment Under Other Employer's Plan when your dependent makes an Open Enrollment change under their employer's plan
- Entitlement to Medicare, Medicaid or other government sponsored health coverage (<u>not</u> including Marketplace/ObamaCare coverage) - gain or loss of coverage. You have <u>60 days</u> to notify the Benefits Department for this event <u>only</u>.
- Marketplace/ObamaCare Coverage (HealthCare.gov) the <u>30-day rule applies</u> for insurance acquired through the Marketplace/ObamaCare.

<u>Please note</u>, gain or loss of coverage through <u>individual</u> policies is <u>NOT</u> applicable unless the coverage is through the Marketplace/ObamaCare (Healthcare.gov).

Cancellation of coverage due to non-payment is <u>not</u> considered a "qualifying event".

You can obtain further information on this process by clicking on the following link https://www.browardschools.com/cms/lib/FL01803656/Centricity/Domain/12648/Change_in_Status_Outside_Annual_Open_Enrollment.pdf

- 13. Q. What if I do not have any dependent(s) currently enrolled, but would like to possibly add my dependent(s) during Open Enrollment next year. Can I present the verification document(s) to the Benefits Department prior to enrolling my dependent(s)?
 - A. Yes, you can send an email to benefits@browardschools.com, with the required Dependent Verification document(s), as noted in the Dependent Verification Chart at the end of this FAQ, along with the completed Dependent Verification Form, which can be found at the end of this FAQ. The Benefits Department's Staff will review the document(s), verify eligibility, record the information, and provide you with an email confirmation for your records.

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DEPENDENT VERIFICATION REQUIRED DOCUMENTS

We have listed the most commonly required supporting documentation for various types of dependent coverage. This list may not be all inclusive. The proof <u>must</u> substantiate the relationship. You <u>must</u> supply the document(s) to the Benefits Department by the applicable required deadline.

COVERED DEPENDENT	VERIFICATION DOCUMENTS
Legal Spouse	Government-issued Marriage Certificate or
	• Last three (3) years of filed Income Tax-Returns. First page only and redact the SS#s.
Palm Beach, Broward or Miami-Dade Residents; Non Tri-County Residents	 Proof of Domestic Partner Registration (county). Please visit the Benefits Department's website at www.browardschools.com/benefits and click on the "Documents" link in order to retrieve and review the Domestic Partner Enrollment Form for completion.
Birth Child Maximum Age 26	 Government-issued Birth Certificate (birth registration cards are not accepted). Parent's name(s) must be on the Birth Certificate, or Last three (3) years of filed Income Taxes, listing child(ren) as dependent(s). First page only and redact the SS#s.
Adopted Child Maximum Age 26	 Legal adoption documents naming employee (subscriber) as parent. If a spouse (not employee) is the adoptive parent, a government-issued Marriage Certificate. is also required.
Stepchild Maximum Age 26	Both the government-issued Marriage Certificate and government-issued Birth Certificate (birth registration cards are not accepted).
Domestic Partner's Child Maximum Age 26	Government-issued Birth Certificate (birth registration cards are not accepted). Domestic Partner <u>must</u> also be enrolled.
Legal Guardianship/ Custody	 Government-issued Birth Certificate (birth registration cards are not accepted). Court documents naming employee as Legal Guardian/Custodian. If spouse (not employee) is the guardian/custodian, a government-issued Marriage Certificate is also required.
Grandchild from Birth to Age 18 Months or Until Adult Child Reaches Ages 26 (whichever is less)	 Government-issued Birth Certificate (birth registration cards are not accepted) of grandchild. Government-issued Birth Certificate (birth registration cards not accepted) of covered dependent birth parent who is also enrolled in the plan.
Disabled Adult Child	 Government-issued Birth Certificate (birth registration cards are not accepted). Social Security document deeming the child disabled <u>prior</u> to turning 26 years old.
Unmarried 26 Years or Older	 Government-issued Birth Certificate (birth registration cards are not accepted). Copy of Student's Schedule or Florida State issued ID. To be eligible for enrollment the Adult Child must:
Over-Aged Adult Children	 be unmarried have no dependents have no other major medical insurance coverage or entitled to Medicare (Title XVIII of the Social Security Act)

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Broward County Public Schools

Benefits Dependent Verification Form

Completing this Verification Form and presenting the required document(s) does not complete the enrollment process for your dependent(s).

Please add your dependent(s) in the "Dependent and Beneficiary" section in Cloud Benefits, along with the date of birth and social security number for each dependent prior to submitting the Dependent Verification documents to the Benefits Department. Print Dependent's Name *Rel			Birth Certificate	Marriage Certificate	Tax Returns	Adoption Records	Legal Guardian	Must provid from List A item fro List A (item must	ic Partner le one (1) item a and one (1) om List B	Comments
First MI Last	Date of Birth	Code	Verified	Verified	Verified	Verified	Verified	<mark>show both</mark> names	List B	
								and/or same address)		
								Driver's License	Joint Bank Account Statement	
								Ownership of a Motor Vehicle Mortgage Document		
									Joint Credit Card Account Statement	
								Deed	Designation of each person as	
								Lease	authorized signatures for a Safety Deposit Box	
								Utility Bill	or Joint Wills	
*Relationship (Rel) Codes Please select the related dependent code: SP-Spous Child/Grandchild, GC-Grandchild (newborn child of My signature below indicates I understand that	an unmarried depe	endent chil	ld).							
where applicable, to enroll my dependent(s) into									mast utilize C	ioud Dellettis,
Employee Name (Print)		Employee Signature						Personn	el Number	•
Benefits Staff (Print)	Benefits Staff Signature							Verificat	ion Date by St	aff Revised 10-2023